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Provide Training to Ensure Compliance with ADA Changes

Hotel and restaurant operators should now be compliant with the U.S. Justice Department's changes to the Americans with Disabilities Act. If you're not sure what this means, the time to get caught up is now.

According to Maciel, these significant changes to structural barriers — as well as policies and procedures — will be challenging for the hospitality industry. However, training, Maciel says, is the best way to protect your hotel or restaurant from ADA policy and procedure violations.